

GENERAL TOUR INFORMATION

Judy Iten, President

POLICIES AND CONDITIONS

701-232-3441

Booking Procedures: Deposits are required at the time of booking. Phone reservations tentatively hold a space until deposit is received. Mail deposit to Judy's Leisure Tours, Inc., 4906 16 Street N, Fargo, ND 58102, to guarantee your space. Final payment is due 30 days prior to departure or as specified on tour.

Travel Protection: For your convenience, we offer Travelex Insurance services protection plan to help protect you and your travel investment against the unexpected. For more information and rates, please review the product flyer.

Cancellations: Cancellations are subject to any non-refundable fees paid to suppliers. On motorcoach tours we can generally make a full refund, if cancellation occurs at least 30 days before departure, with exceptions for theatre performance and airline tickets. Less than 30 days refunds are at the discretion of Judy's Leisure Tours based on non-recoverable expenses and other factors. Day of departure or early departure from tour 100% of tour cost is non-refundable.

Travel Documents: Final documents are mailed approximately one week prior to trip. Documents will include; tour itinerary, list of passengers, baggage tags, and departure information.

Fully Escorted: A professional Tour Director will accompany the group throughout the tour to handle the details for an enjoyable trip.

Luggage: We include baggage handling for one suitcase, 50 lbs per person. It is suggested you bring along a carry-on bag and carry medication & valuables with you.

Pre and Post Lodging: Reduced lodging rates are available at Fargo Red Roof Inn. Park in CVB lot in Fargo, next to hotel.

Clothing: Comfortable, casual layered clothes are best. Comfortable walking shoes are important. Rain apparel is a good idea. Other suggestions are a swimming suit, camera, film and binoculars.

Motorcoach: We observe a no smoking policy on the motorcoach. Frequent stops

will be made for your comfort. Seat rotation will occur daily and all clients are expected to participate. Please be on time and maintain the time schedule.

No Shows: Any client failing to appear on the appointed day and time of departure will find their payment is non-refundable. Clients leaving the tour early will forfeit any fees paid.

Entry into Foreign Country: To enter and leave Canada or any other Foreign Country, all U.S. citizens must carry a valid passport book for air and/or passport card by land.

Responsibility: Neither Judy's Leisure Tours, Inc, its affiliated entities and their officers, employees, tour directors, hosts, agents, successors, nor any other person or entity which is to or does provide goods or services for these trips. Because Judy's Leisure Tours does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Judy's Leisure Tours assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Judy's Leisure Tours. Additionally, Judy's Leisure Tours waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Judy's Leisure Tours reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Judy's

Leisure Tours deems it necessary for the comfort, convenience, or the safety of the tour. Judy's Leisure Tours reserves the right to withdraw any tour at any time. Judy's Leisure Tours reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour director to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Judy's Leisure Tours does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Judy's Leisure Tours. Payment of the deposit to Judy's Leisure Tours constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in North Dakota. Such proceedings will be governed by substantive North Dakota law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforce ability, consign ability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable

Gratuities and tax on meals, attractions, and baggage handling, which are included in each tour (Motorcoach) package are the responsibility of Judy's Leisure Tours, Inc. Clients are responsible for; incidental hotel charges, sightseeing attractions that are not included in the package, and tips for the Step on Guides, Tour Director and Driver. The hospitality industry suggests \$3 - 4 per person per day to Tour Director and \$2 - 3 for driver.

Thank you for selecting Judy's Leisure Tours, Inc. We care about your travel experience and will do our best to make your trip carefree and memorable. We are proud to supply the best possible value for your dollars.

**Judy's Leisure
Tours, Inc.**

Group travel at its best.

www.judysleisuretoursinc.com